



Performance Engineering Education
11 October 2016

Brought to you by Vivit's Performance Engineering SIG Leaders



Todd DeCapua



Petar Puskarich



Paul Shovlin



Chris Trimper



Panelists



Wilson Mar DevOps Superhero JetBloom



Jonathon Wright
Chief Data Therapist
CA Technologies



Eric Proegler
Product Manager
CloudTest - SOASTA



Todd DeCapua
Director: Technology
& Product Innovation
CSC Global



Housekeeping

- This "LIVE" session is being recorded
 Recordings are available to all Vivit members
- Session Q&A:
 Please type questions in the Questions Pane



Webinar Control Panel

Toggle View Window between Full screen/window mode.

Questions





POLL



Agenda

- Performance Engineering Education
- Wilson
- Jonathon
- Eric
- Todd
- Q&A
- Thanks



Performance Engineering Education

- Relevant
- Important
- Timely
- Who
- What
- Where
- How



POLL



Wilson

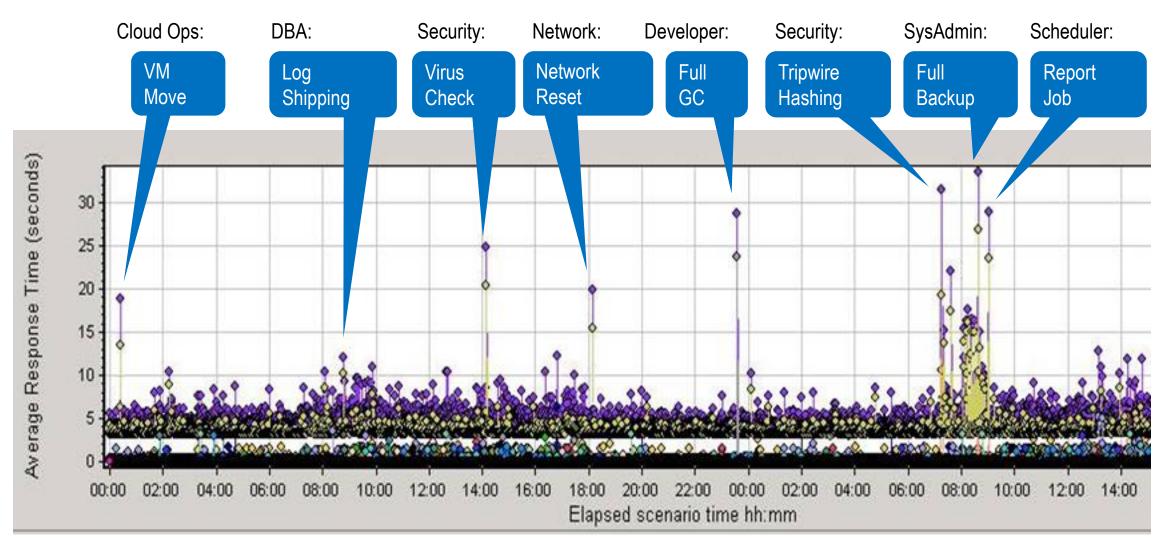


- 1. Meticulously sequenced learning
- 2. Animated diagrams (visual cheat sheets)
- 3. Narrated videos reveal animations
- 4. Runnable scripts of commands in sequence
- 5. Step-by-step hands-on commentary
- 6. Quizzes
- 7. Social sites
- 8. References to other training

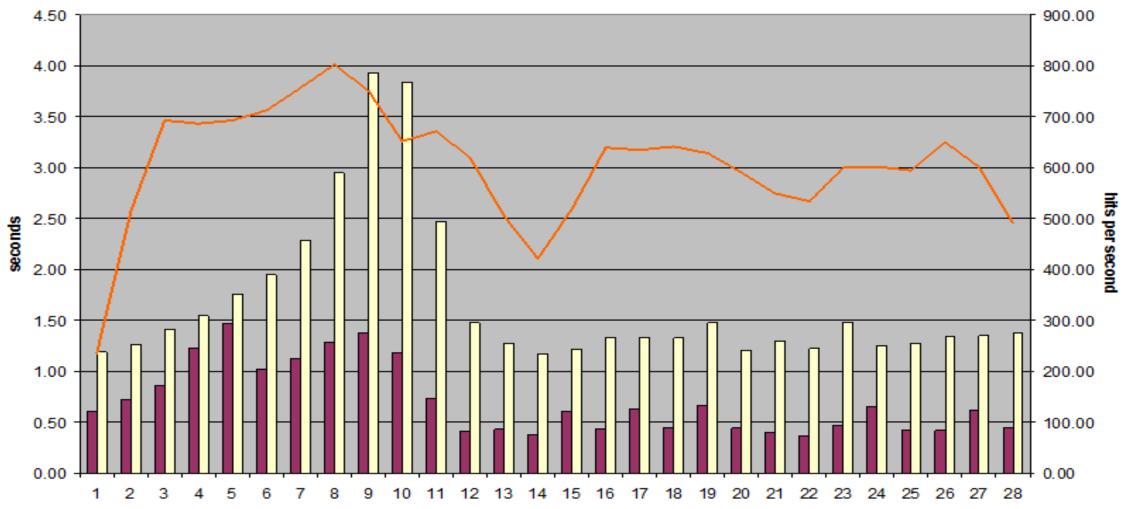
2-Day Agenda

Before	<u>Sunday</u>	<u>Monday</u>	<u>After</u>
1-Getting Started	2-Analysis	6-C API OAuth	5-TruClient 7-JavaScript
(Install LR,	Correlation		
VTS, Web Tours)	3-Controller	Evaluations	

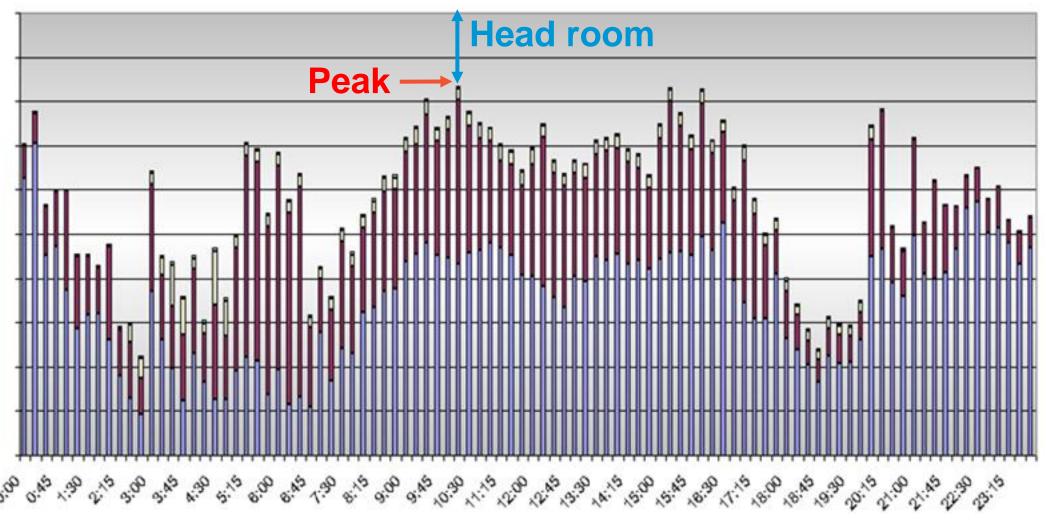
Single-user variability test results



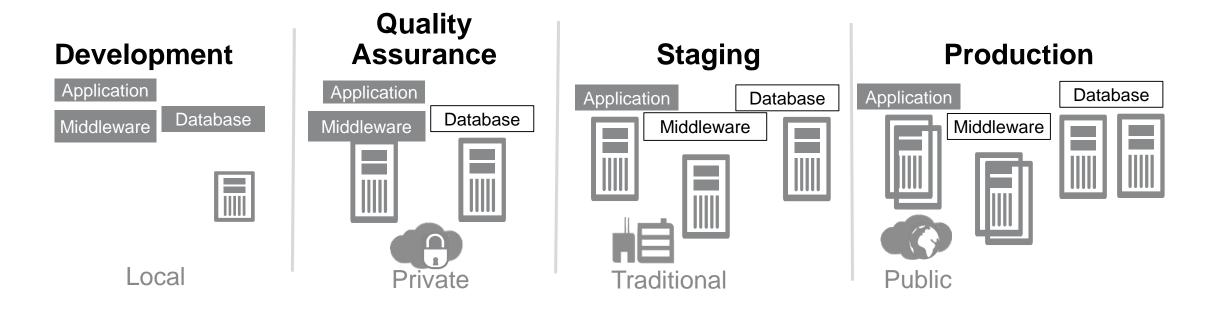
Response time & Hits per second



% Utilization



Different configurations during lifecycle

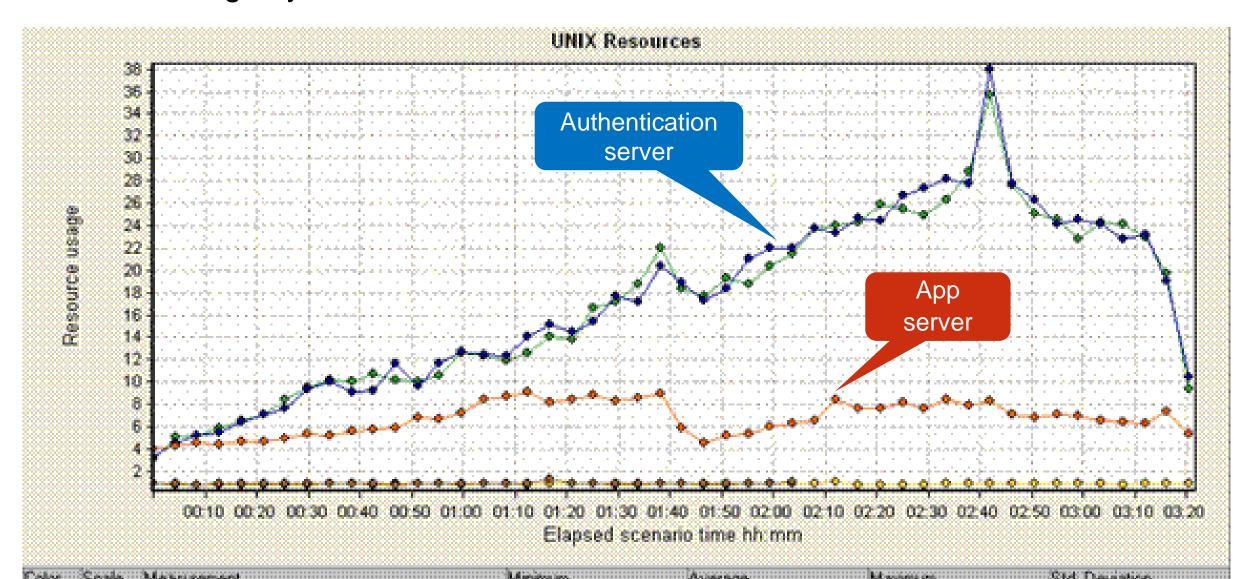


Why "it worked on my machine" but not elsewhere:

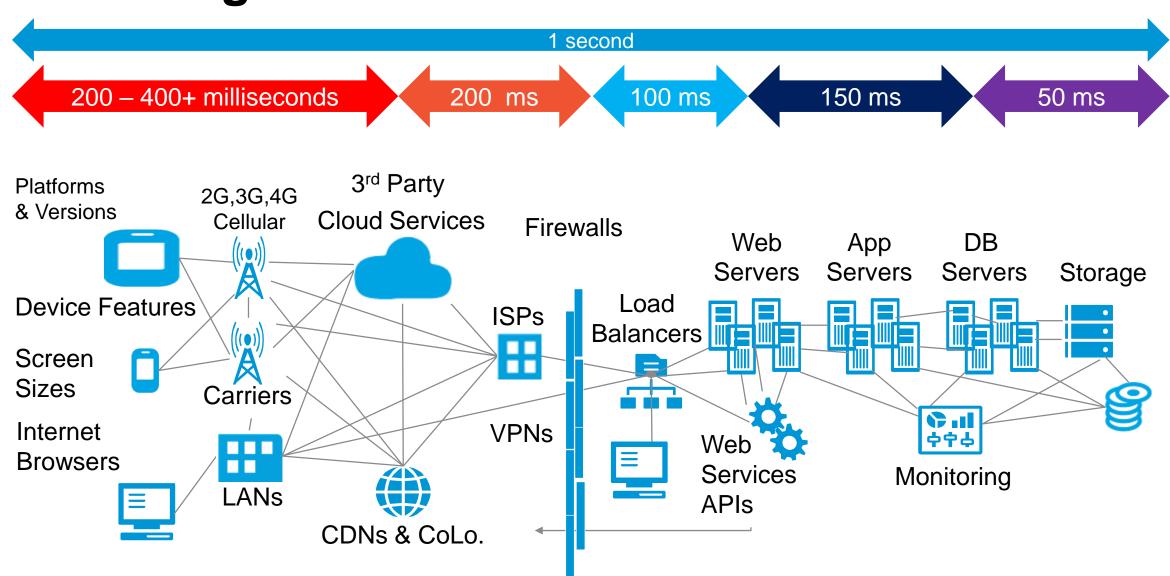
- Provisioning and deployment processes are time-consuming
- Manual processes are error-prone
- Different people, tools, processes for each environment
- Manual creation and hand-off of deployment docs and checklists

Co-existence Testing

Resource usage by server



Time Budgets

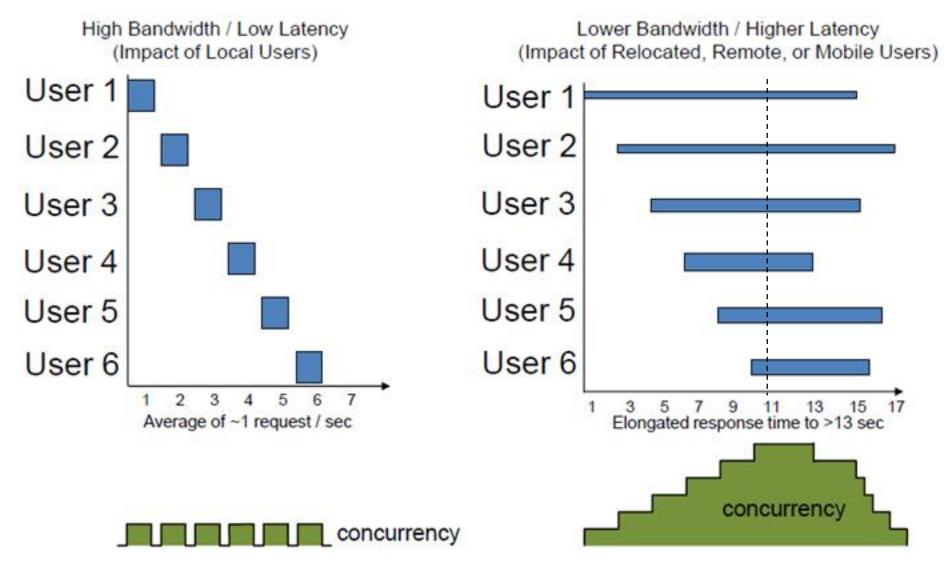


Measure exposure to performance risks

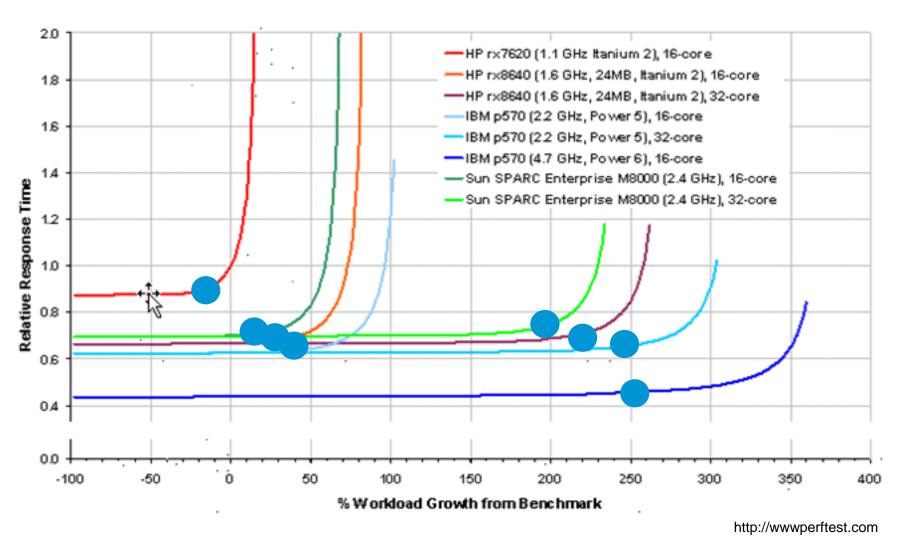
Server side

Risks	To exposure extent of risk	
1. Network impact	1. SpeedTest.net to Global Library	
2. Spikes in network and server	2. Landing page repeat access	
3. Pages load too many resources	3. Traverse through app iterations	
4. Server spike capacity bottlenecks	4. Stress tests from log-in	
5. Internal contention	5. Rendezvous mix of transactions	
6. More hardware doesn't increase capacity as much as expected	6. Scalability up and out	
7. Servers underutilized	7. Different configurations, database sizes	

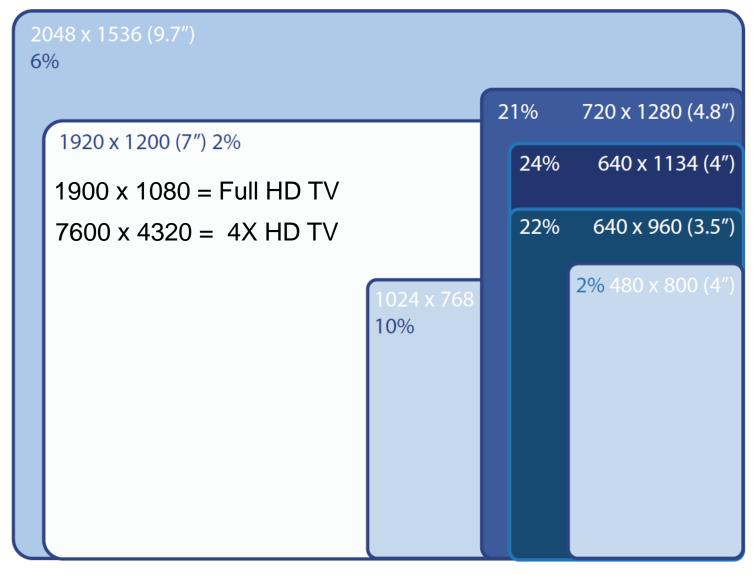
Concurrency and rendezvous



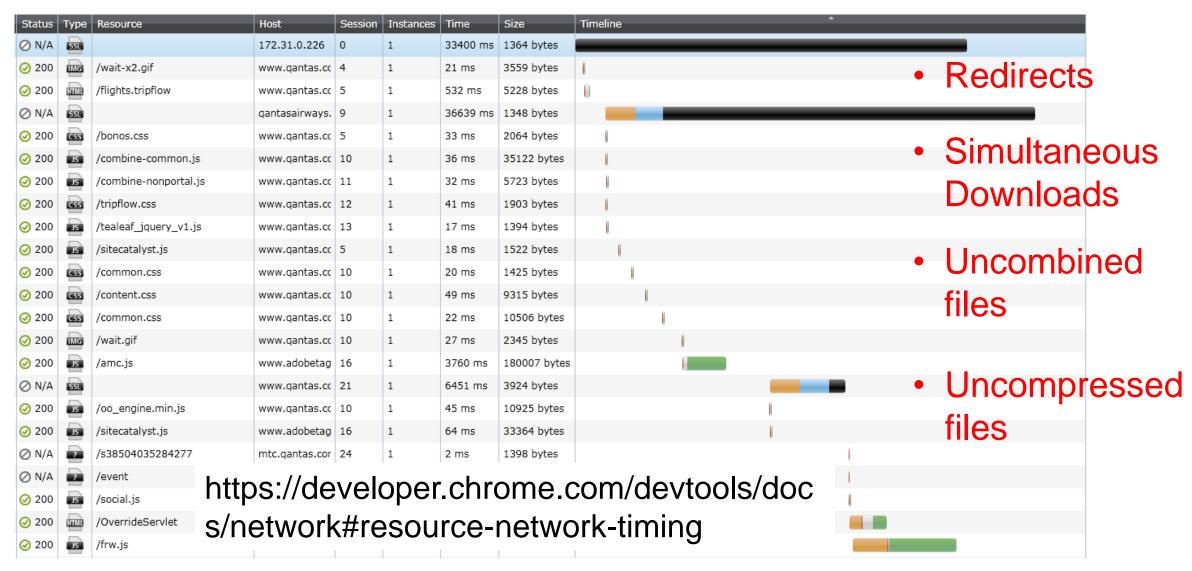
Scalability limits



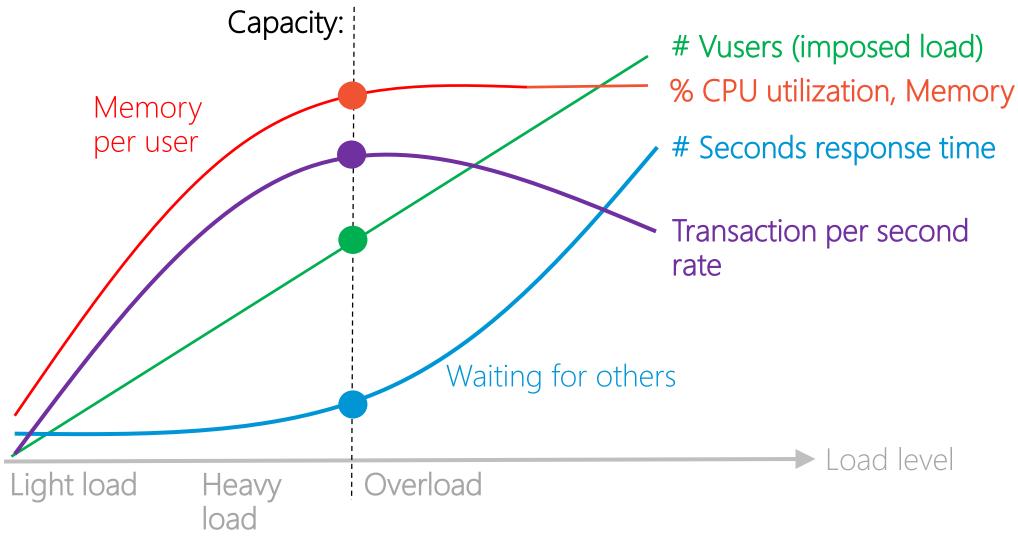
Mobile screens density growing beyond Full HD



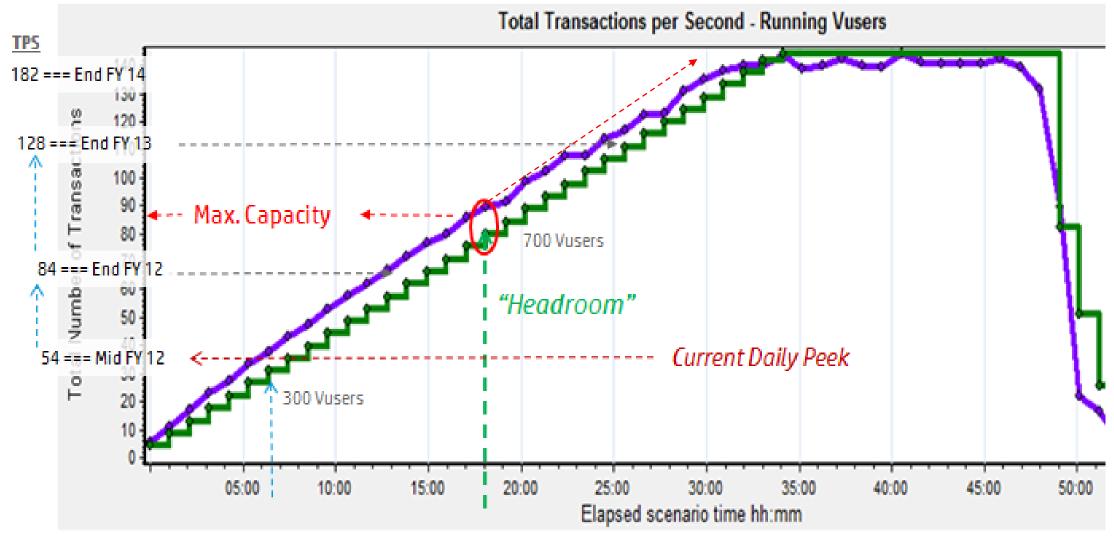
Waterfall Chart



Capacity story in multiple dimensions



Projections (example)



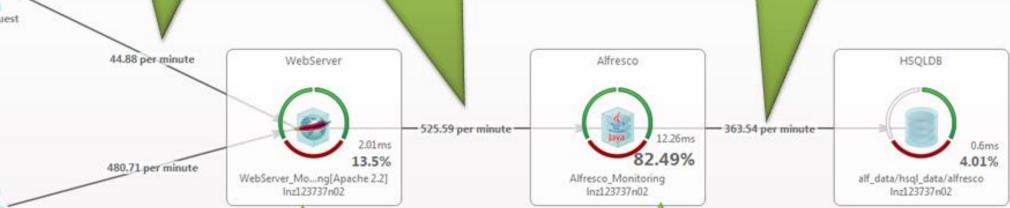
Throughput: Bandwidth Requirements per Transaction / User

Load Balancing:

Time Spent between Tiers Requests waiting between Tiers

Connection Pool:

Pool Utilization Acquisition Time SQLs called / Transaction



Web Server:

Worker Thread Utilization I/O, Memory, CPU

App Server.

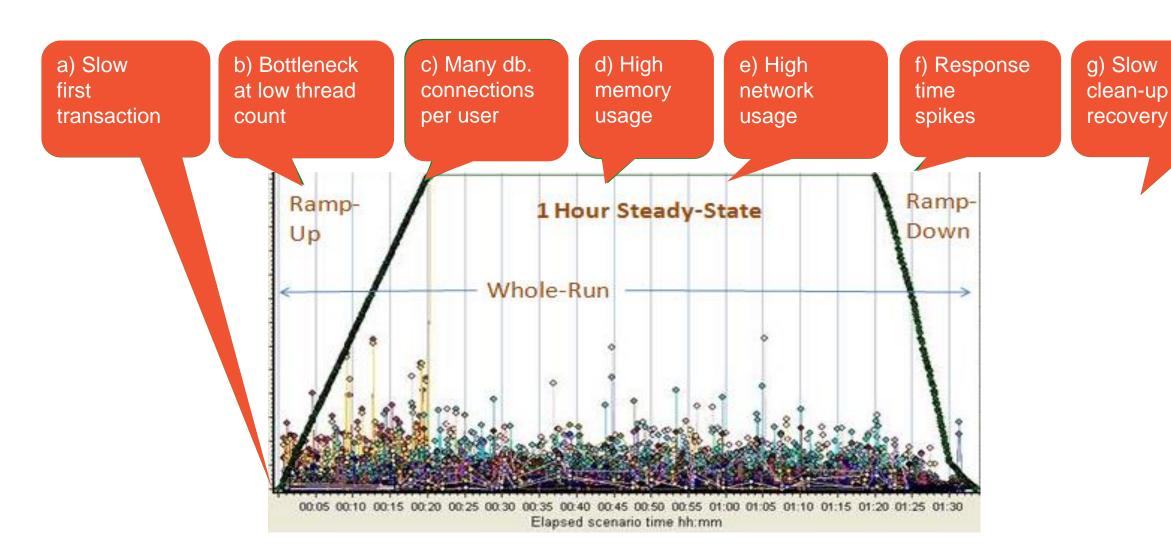
Worker Thread Utilization
I/O, Memory, CPU
Time Spent in Components
(Servlet, Web Services,
Hibernate, JDBC/ADO.NET, ...)

Database Activity:

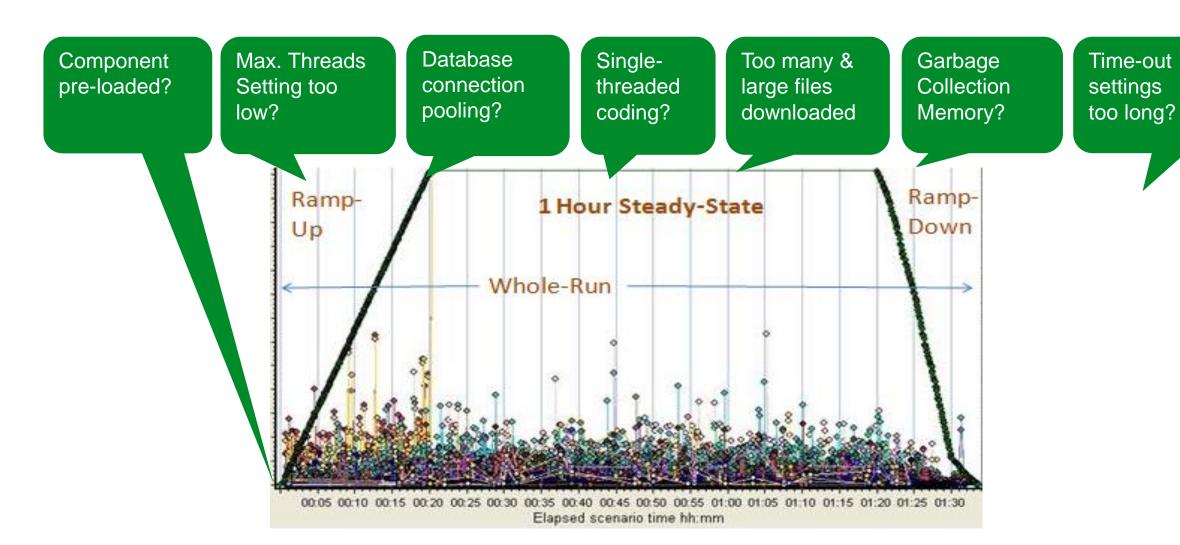
Slow SQLs
Total # SQLs
SQLs called frequently
Prepared vs. Non Prepared

Synthe...quest

Bottleneck symptoms



Possible internal bottlenecks



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Jonathon

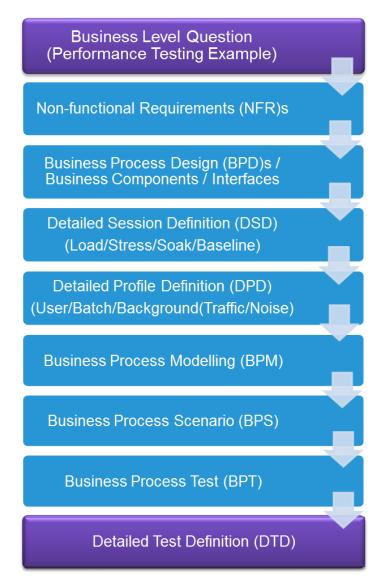


Performance Lifecycle

- Performance Virtualization Lifecycle (PVL)
- Performance Application Lifecycle (PAL)



Performance Lifecycle Visualization – Business Questions?

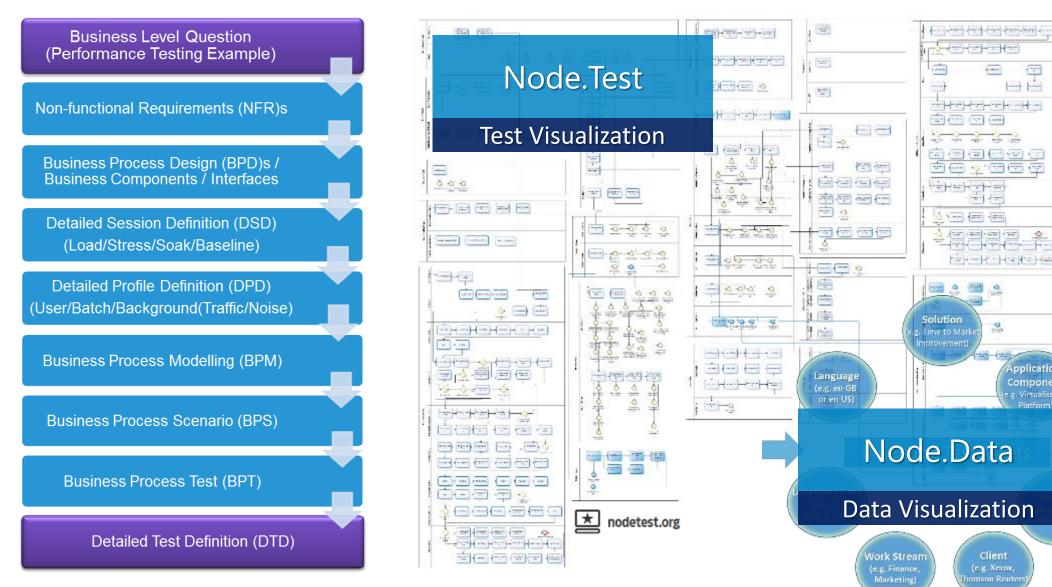


Question: As a < Credit Manager>
I need to report daily on
< Credit Scores> within
< 5 minutes> so that I can present them to senior management.





Performance Lifecycle Visualization – NodeTest



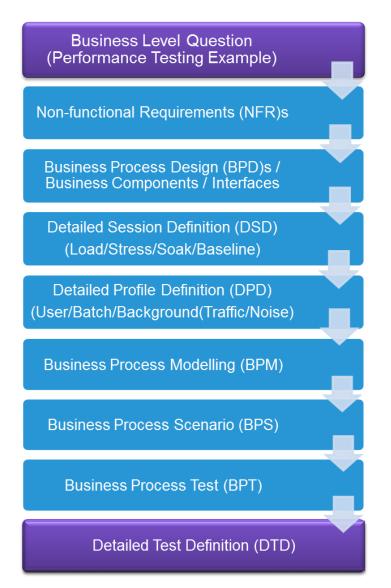
Client

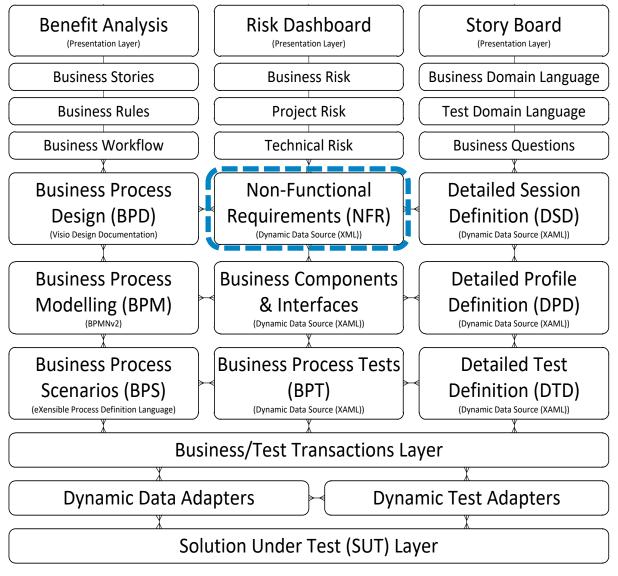
(e.g. Xerox,

Application

Source – API Testing, Keynote, STARWEST, 2016, http://bit.ly/2deNTwK

Performance Lifecycle Visualization – Non-Functional Requirements





Performance Lifecycle Visualization – NFR Traceability

Business Level Question (Performance Testing Example) Non-functional Requirements (NFR)s Business Process Design (BPD)s / Business Components / Interfaces Detailed Session Definition (DSD) (Load/Stress/Soak/Baseline) Detailed Profile Definition (DPD) (User/Batch/Background(Traffic/Noise) Business Process Modelling (BPM) Business Process Scenario (BPS) **Business Process Test (BPT)** Detailed Test Definition (DTD)

Q: Question: As a <Credit Manager> I need to report daily on <Credit Scores> within <5 minutes> so that I can present them to senior management.

NFR: NFR_519_PSV_PH1_CS
Request "Credit Score Report" @100 users @<5 minutes

BPD: CS025 | BC025 | INT025 | INT186 | INT293

DSD: 'V' Baseline Verification

Session: SOAK (Iteration 12 Cycle 1)

DPD: User Profile (Quarter-End)

DPD: Background Profile (Quarter-End)

BPM: Solution: Cloud Credit Manager (CCM)

Version: Release 1.1 Phase 2

BPS: LR_CSO001 (A1>B1>B3>C4>D3>C5)

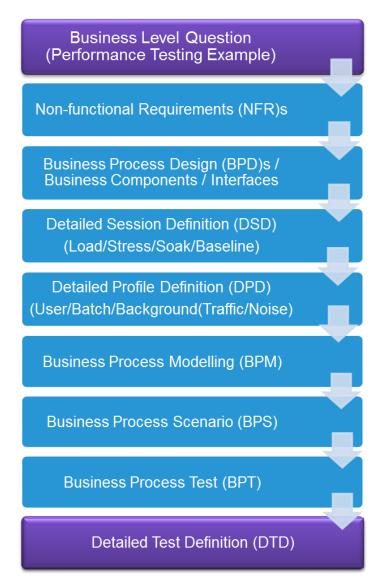
Component: Credit Manager: Workstream: Finance

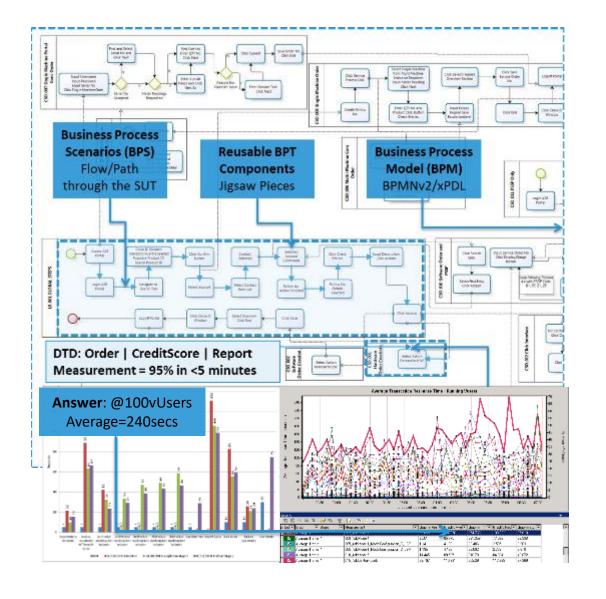
Language: en-GB | Location: France

BPT: LR_CSO001_ReportOrder

DTD: Order | CreditScore | Report Measurement = 95% in <5 minutes

Performance Lifecycle Visualization – NFR Visualization





Performance Lifecycle Visualization – Business Answer?

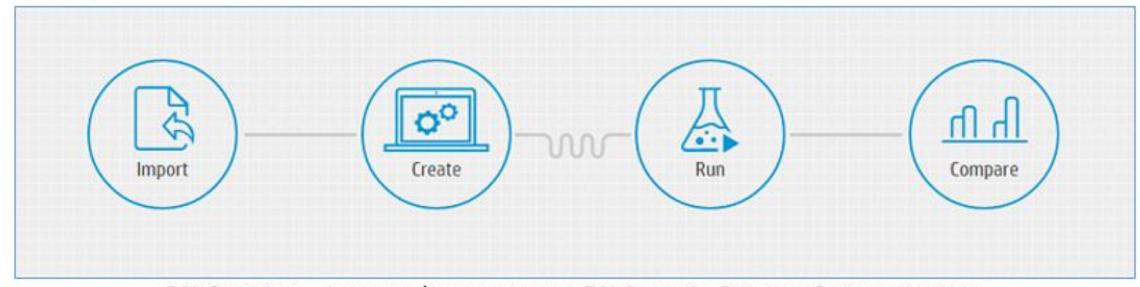
Business Level Question (Performance Testing Example) Non-functional Requirements (NFR)s Business Process Design (BPD)s / Business Components / Interfaces Detailed Session Definition (DSD) (Load/Stress/Soak/Baseline) Detailed Profile Definition (DPD) (User/Batch/Background(Traffic/Noise) Business Process Modelling (BPM) Business Process Scenario (BPS) **Business Process Test (BPT)** Detailed Test Definition (DTD)

Question: As a < Credit Manager>
I need to report daily on
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Business Answer



Performance Application Lifecycle (PAL 2.0)

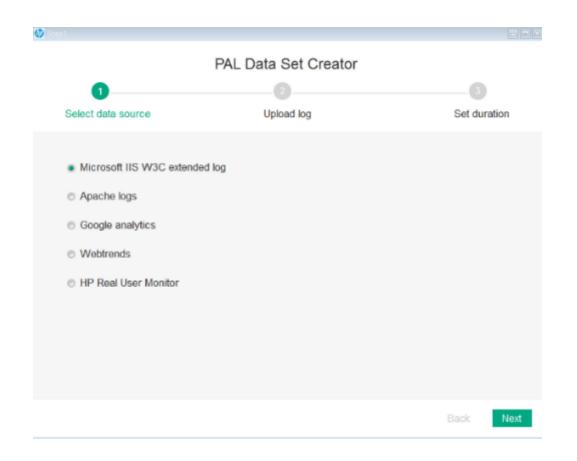


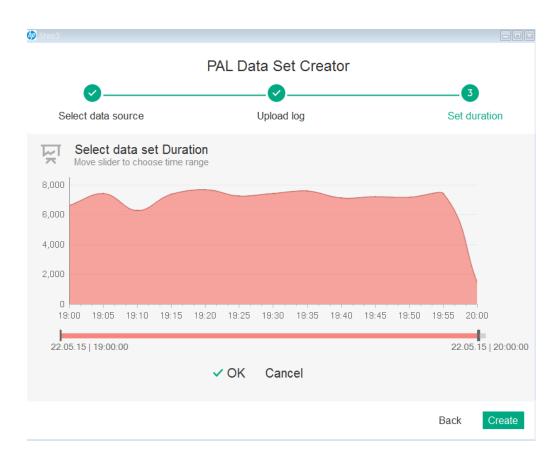
PAL Overview — Import a dataset, create a PAL Scenario, Run test, Compare reports



The most accurate load test, zero time, PAL (Performance Application Lifecycle) analyses your web production logs of all of the business processes performed by your real users and brings the performance engineer the most accurate load test.

Performance Application Lifecycle (PAL 2.0) – Import

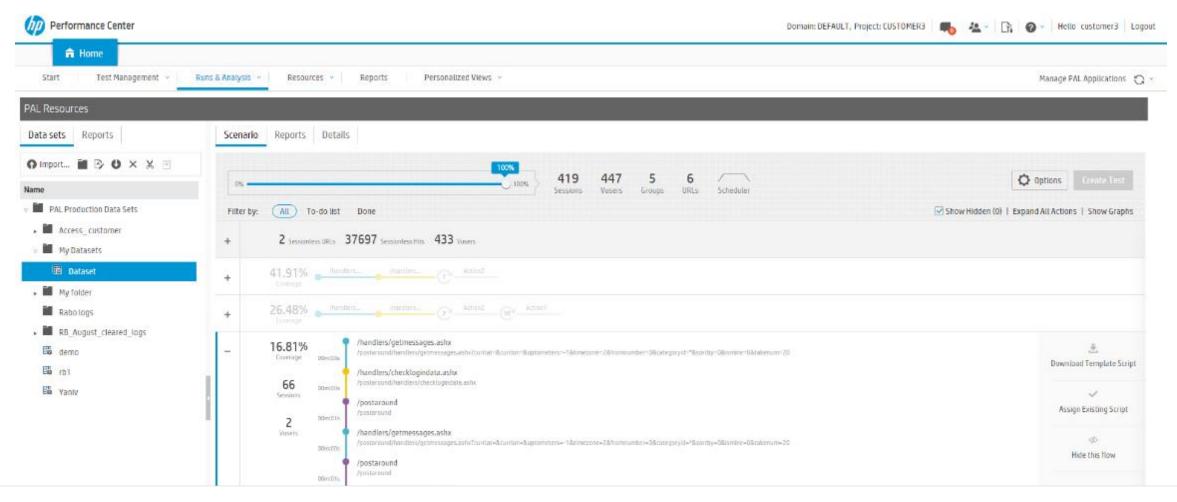






To many developers, Performance engineers are a nuisance who waste time poking around a system that is "already perfect" or "one we already know that is slow".

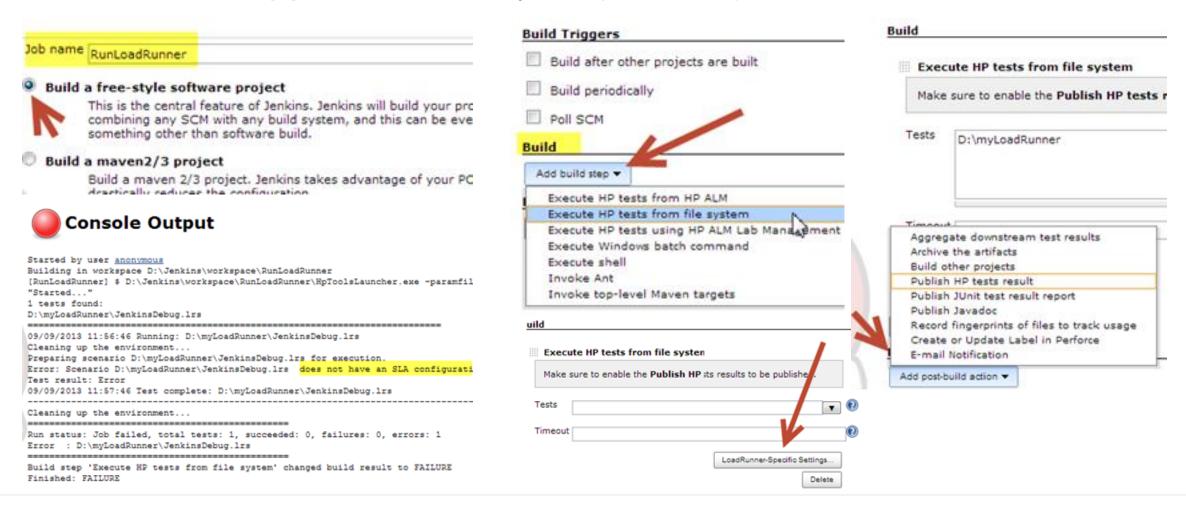
Performance Application Lifecycle (PAL 2.0) - Model





"There has been no common definition of how to define and implement these loads and how to run the tests there is variability in test execution and ambiguity in the interpretation of the results." Alan Korncoff, PhD, Chief Engineer

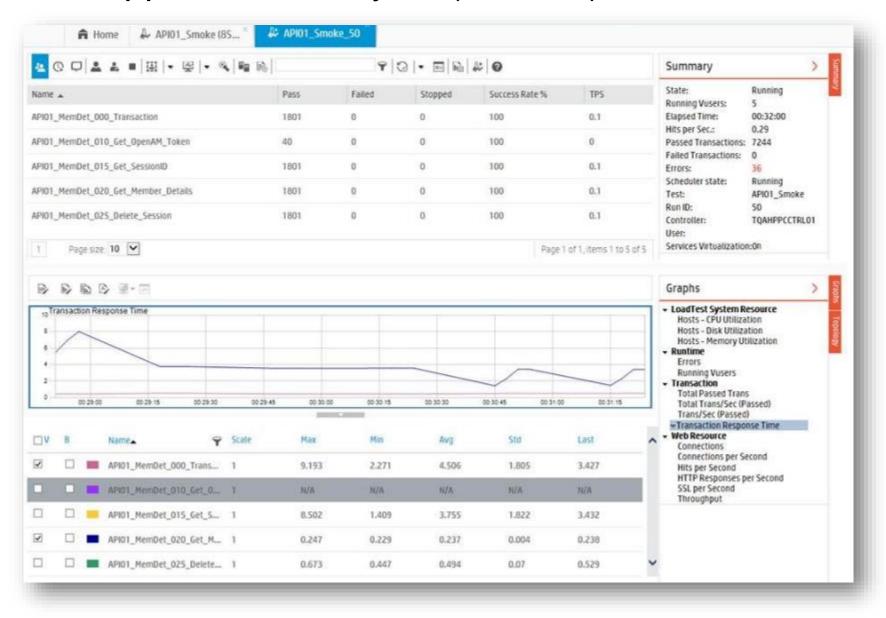
Performance Application Lifecycle (PAL 2.0) - Build





"...solution delivery lifecycle is lean, so reduction of waste and duplication of effort. Connected Intelligence really give one single view of the world, so that we can try and reduce that waste and move to more operational excellence."."

Performance Application Lifecycle (PAL 2.0) - Execution



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Eric



2016 Performance Engineering Summit





http://bit.ly/PESummit2016-Blog

Who Becomes a Performance Engineer?

- Functional Tester
- Developers
- Ops / DBA / Network Admin / Other Technical
- Entry level CS grads / EEs



PE Education: Architecture

- Draw and Interpret System Diagrams
- Basic Environment Management (patching, shared resource / services)
- Test Environments vs Production (containers / cloud options, configuration, virtualization)

PE Education: Test Design, Strategy

- Goals, Requirements, Desirements, Stakeholders
- Concurrency, Arrival Rate, and Scheduling
- Scalability / Capacity / Reliability
- Continuous Integration



PE Education: Load Modeling

- Identifying Transactions and Workflows
- Calculating Workload Transactions and TPS
- Log File Analysis, Queries, Production Monitoring, and Other Sources of Data
- Test Data



PE Education: Scripting

- Parameterization / Dynamic Content
- Transaction Measurement and Naming Conventions
- Think Time and Pacing
- Why Validations are Necessary



PE Education: Interpreting Results

- Understanding Measurement and Metrics
- Reading Results and Interpreting Graphs
- Error and Success Rates



PE Education: Interpreting Results

- Bottlenecks:
 - Network Bandwidth and Application Throughput
 - Resource Saturation / Operating Range
 - Memory and Garbage Collection
- Explaining Queues (Little's Law)



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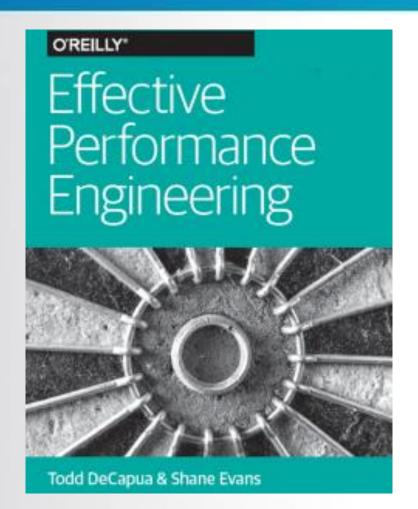


Todd



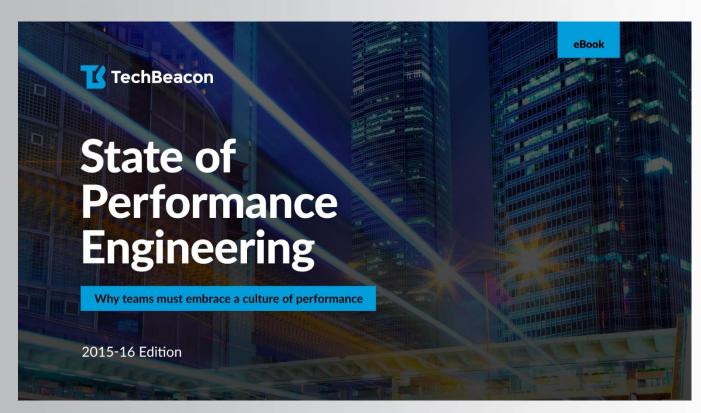
Book: Effective Performance Engineering

http://bit.ly/EffPerfEng





Website / Report: TechBeacon.com



http://TechBeacon.com/Performance

http://bit.ly/PE15Report



Conferences: A lot out there



http://conferences.oreilly.com/velocity



http://www.stpcon.com/



http://www.cmg.org/



Social Network(s): Where to start

30 top Performance Engineering leaders to follow on Twitter





Slack



http://effperfeng.slack.com

Monthly Vivit Worldwide Performance Engineering SIG Webinars

Second Tuesday of Every Month

BLOG: PE is Fastest Growing Special Interest Group In The World		
12 Jan 2016: Vivit Worldwide PE SIG 2016	9 Feb 2016: PE in Agile	8 Mar 2016: <u>PE in a CoE</u>
12 Apr 2016: PE and Value to the Business	10 May 2016: PE as a Competitive Differentiator	14 Jun 2016: PE and Your End User
12 Jul 2016: PE and Value to Technology	9 Aug 2016: PE and Proven Practices	13 Sep 2016: <u>PE Tools</u>
11 Oct 2016: PE Education	8 Nov 2016: PE Solution Overview	13 Dec 2016: PE Core Capabilities

Call for Speakers Survey: http://goo.gl/forms/YmFJZIRna1



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Top ten reasons to attend

1



2



3



4



5



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Chief Executive Officer Meg
Whitman and the executive
team on how Hewlett Packard
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6



7



8



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